

## Important Update: September 2024 Invoices

Great news! September invoices will post to Delta Dental of Arkansas' Broker and Employer Portals for all groups currently set up for online bill pay on Monday, August 26<sup>th</sup>.

Web users set up with access to pay invoices online will receive a notification from <u>donotreply\_deltadentalar@payspan.com</u>. Additional communication will be provided with instructions for viewing and paying invoices.

As a reminder, please note that groups will <u>not</u> have any claims holds placed on the account, based on receipt of September premium, until October 1, 2024 to allow extra time for payment.

If you have any questions or need further assistance, please don't hesitate to contact our Sales Support Team, available Monday through Friday from 8 a.m. to 4:30 p.m. CST, at (501) 992-1883 or <a href="mailto:ARSalesSupport@deltadentalar.com">ARSalesSupport@deltadentalar.com</a>.

Thank you for your understanding and continued partnership with Delta Dental of Arkansas.

Yours in good health,

**Delta Dental of Arkansas**