

Important Update – New Payer ID for Delta Dental of Arkansas Individual Members

Dear Valued Network Provider,

We are writing to inform your practice of an important update regarding the payer ID for Delta Dental of Arkansas Individual members.

Effective immediately, Delta Dental of Arkansas has implemented a new payer ID, “ARIND,” which replaces the current payer ID, “CDAR1,” for individual members only.

We urge your practice to use this new payer ID (ARIND) immediately to avoid any claims submission and processing disruptions.

Apart from updating the payer ID, there are no additional changes required in the claims submission process. You may continue to submit claims through your preferred method, be it your practice management system, our Dental Office Toolkit, or by mail. Please note that the mailing address for claims remains unchanged: P.O. Box 15965, North Little Rock, AR 72231.

Our dedicated Customer Contact Center and Professional Relations team is always available to answer questions from you or your staff. Please do not hesitate to contact them as noted below.

Customer Contact Center

Phone: [\(844\) 368-6484](tel:(844)368-6484)

Hours: Monday - Friday, 8:00 AM - 5:00 PM CST

Interactive Voice Response Unit is available 24/7 to check a patient's eligibility and benefits, plus request a faxback of information.

Professional Relations Team

Phone: [\(501\) 992-1710](tel:(501)992-1710)

Email: profrelations@deltadentalar.com

Thank you for being a Delta Dental of Arkansas network dentist and working with us to improve the oral health of all Arkansans!

Yours in good health,
Delta Dental of Arkansas

