

## Ensure Your Smile is Covered

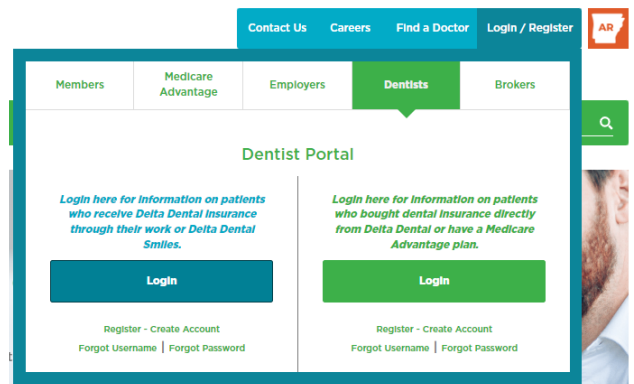
Delta Dental of Arkansas recently updated our online portals used by dentist offices to verify insurance coverage of their patients. With this update, some offices are not using the correct portal which results in patients being told they do not have benefits.

If your dentist mentions your dental insurance does not appear active, don't worry—we're here to help. Ask your dentist to recheck your coverage using the instructions below.

### Instructions for Dental Offices to Verify Insurance Coverage

Follow the steps below to verify benefits for patients with coverage from Delta Dental of Arkansas.

1. Go to [www.DeltaDentalAR.com](http://www.DeltaDentalAR.com).
2. Click "Login/Register" in the upper right-hand corner to select the correct portal.
3. For patients with insurance through their work or Delta Dental Smiles, click the **BLUE Login** button. This is our **NEW "Dentist Portal."**
4. For patients who bought their insurance directly from Delta Dental or have a Medicare Advantage plan, click the **GREEN Login** button. This is our existing "Dental Office Toolkit."



#### Here's How to Login to the NEW Dentist Portal for the First Time.

##### When You Already Have An Account for Our Existing "Dental Office Toolkit"

- Click the **BLUE Login** button.
- Enter your username and password for the existing "Dental Office Toolkit."
- Create a new password when prompted.

##### When You DO NOT Have An Account for Our Existing "Dental Office Toolkit"

- Click "Register-Create Account" under the **BLUE Login** button.
- Follow the instructions and prompts to create your account.

If your office needs assistance, call us at (800) 462-5410 and a benefit advisor will help you.