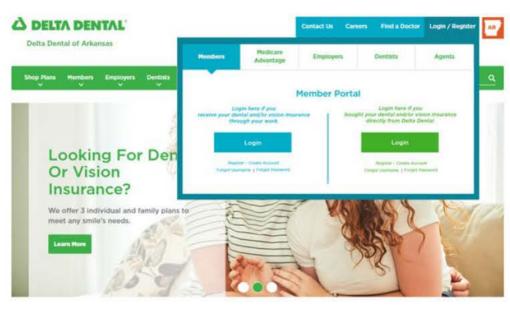


Important Update – Accessing Your Delta Dental Member Portal

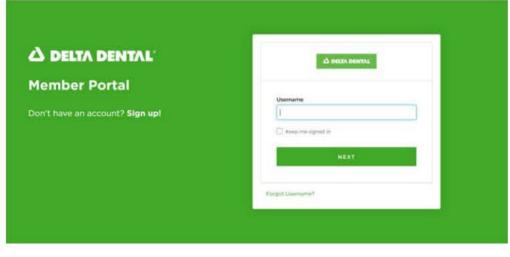
We want to let you know about an update to your Delta Dental of Arkansas Member Portal. While the portal itself is not changing, starting July 22, 2024, you will see a change in how you access the login link on our website – www.deltadentalar.com.

LOGGING INTO YOUR MEMBER PORTAL

On Monday, July 22, 2024, the Delta Dental of Arkansas website (www.deltadentalar.com) will update the login options for our Member Portal, as shown below.



The green login option is for your Member Portal and is the login link to be used starting July 22, 2024. After clicking the green "Login" button, you'll arrive at the login screen for your Member Portal, shown below.



You can also access your Member Portal directly by pointing your web browser to www.memberportal.com.

As mentioned earlier, the only change being made is how you access the login link on our website. Your Member Portal will still have all the information on your benefits with Delta Dental of Arkansas, and you'll be able to continue to:

- View information about your dental and vision benefits.
- Review details of claims for everyone in your family.
- · Find Delta Dental network dentists.
- · Get cost estimates for dental procedures.
- View and print your Member ID card.

If you have questions about your Delta Dental plans or this change to how you log in to your Member Portal, call our Customer Contact Center at <u>844-368-6484</u>, Monday through Friday, 8 a.m. to 5 p.m. CST.

Yours in good health, Delta Dental of Arkansas