

## Delta Dental Announces System Enhancements Coming Summer 2024

Technology is always improving, and we're improving with it! **Delta Dental of Arkansas plans to go live with enhancements to our administrative systems later this summer.**

We are excited about these upgrades, which will strengthen and modernize our systems, streamline how we work with our customers, and ultimately provide you with a higher level of service. Plus, they'll lay the groundwork for creating innovative benefit designs and new products that will bring more valuable coverage to our customers.

Many of the upgrades are behind the scenes and impact administrative processes on our end. However, there will be changes you'll notice, including a fresh design and new features in our online portal for employers, including enhanced options for online billing and bill pay! We will also introduce a new online portal for your employees who have coverage with Delta Dental of Arkansas.

We will share the details with you once a date is set for these enhancements to go live.

### What Happens Next?

To ensure a seamless transition this summer, we will keep you updated on important dates and easy ways you and your employees can prepare. You'll receive an email with our System Enhancements Guide in the next few weeks. The guide will outline important changes you need to be aware of and highlight the new features you can look forward to using when our system enhancements are complete.

### Our Commitment to You

We are committed to ensuring that our group clients like you are supported in offering Delta Dental plans as part of your employee benefit program. That support starts with providing you the most efficient and easy-to-use technology, setting you up for easy administration and confident decision making. Thank you in advance for your cooperation during this exciting transition.

Our dedicated sales and account management teams are always available to answer your questions. Please do not hesitate to contact them or visit [deltadentalark.com/systemupgrade](https://deltadentalark.com/systemupgrade) for the latest updates.

We know you have many options for benefits and thank you for choosing Delta Dental of Arkansas!

Yours in good health,  
Delta Dental of Arkansas