

Delta Dental System Enhancements Guide Now Available

Dear Broker Partners,

A few weeks ago, Delta Dental of Arkansas shared that we are significantly enhancing our administrative systems this summer. These enhancements are scheduled to go live on Monday, July 22, 2024.

While July 22 is our scheduled date, we all know how projects involving technology change evolve. If we need to adjust our schedule, we will notify you immediately.

To help you and your agency prepare for these enhancements, we are sharing our System Enhancements Guide with you.

This guide is a quick reference tool covering key changes and dates. It explains what these enhancements mean to you and your clients and details the few things you'll need to do to be best prepared for this transition. As noted earlier, if we need to reschedule this date, we will notify you immediately and provide an update to this guide.

Please review this guide and keep it handy for the next few months. It contains everything you need to prepare for the upcoming changes, and we will update it with any new information. View the most recent version at deltadentalar.com/systemupgrade and click the "Brokers" tab.

Your group clients with Delta Dental of Arkansas coverage are also receiving a System Enhancement Guide via email. The content covered in that guide is also covered in this guide for our broker partners. You can view the guide for group clients on our system upgrade webpage at deltadentalar.com/systemupgrade and click the "Employers" tab.

Thank you for helping us make this transition smooth. As always, please contact our sales and account management team with any questions or concerns.

Yours in good health, Delta Dental of Arkansas

> Download the System Enhancements Guide









